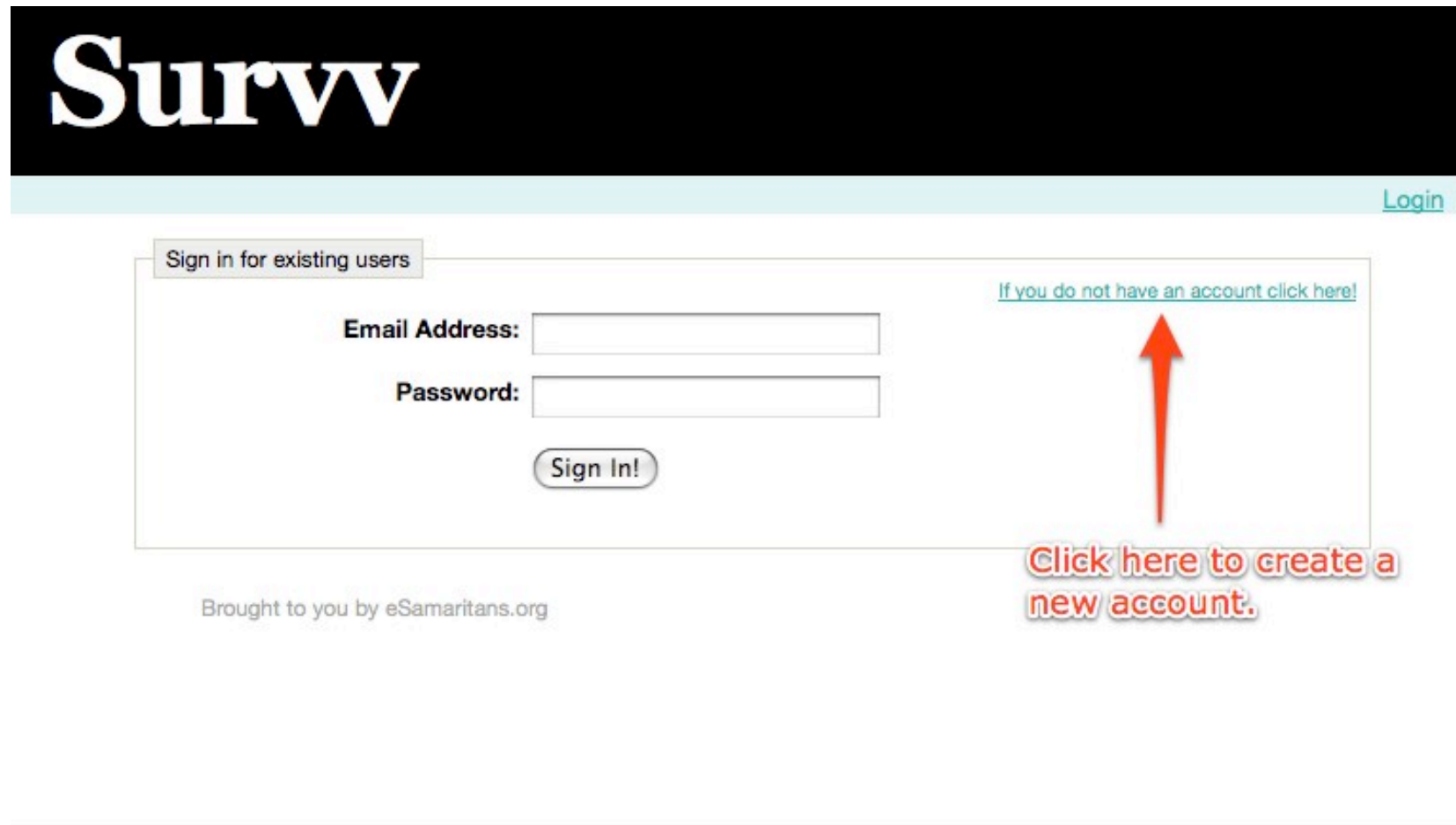


The Client Experience

Client Experience

- Point your browser to <http://survv.appspot.com> to create a new account



The image shows a screenshot of the Survv website's login page. At the top left, the word "Survv" is written in a large, white, serif font on a black background. To the right of the logo, the word "Login" is written in a smaller, teal font. Below the logo, there is a white box containing a sign-in form. The form has a tab labeled "Sign in for existing users". It includes two input fields: "Email Address:" and "Password:". Below these fields is a button labeled "Sign In!". To the right of the form, there is a teal link that says "If you do not have an account click here!". A red arrow points from the text "Click here to create a new account." at the bottom right of the page up to the teal link. At the bottom left of the page, it says "Brought to you by eSamaritans.org".

Survv

Login

Sign in for existing users

Email Address:

Password:

Sign In!

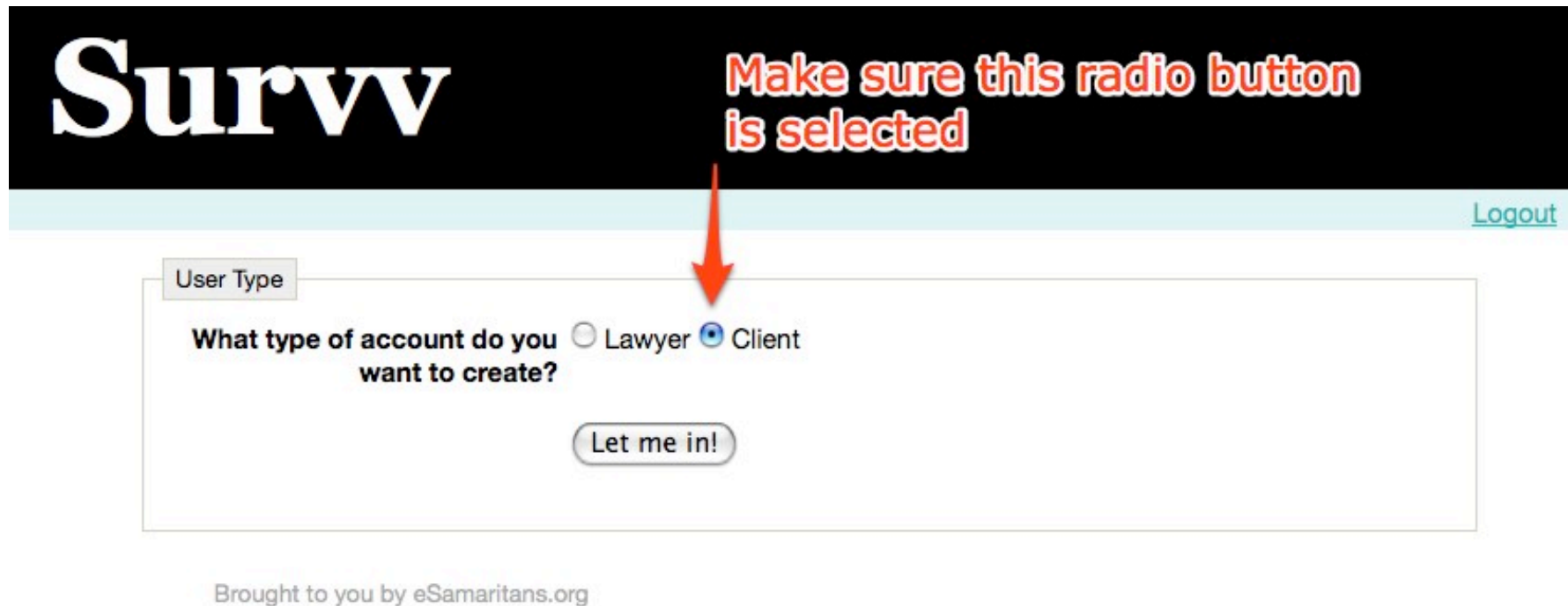
[If you do not have an account click here!](#)

Click here to create a new account.

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Client Experience

- Click the “Client” radio button to join the website as a client.



The image shows a screenshot of the Survv website's registration form. At the top left, the word "Survv" is displayed in a large, white, serif font on a black background. To the right of the logo, the text "Make sure this radio button is selected" is written in a bold, orange, sans-serif font. A red arrow points from this text down to the "Client" radio button in the form. The form itself is a white box with a light blue border. It contains the text "User Type" in a small grey box, followed by the question "What type of account do you want to create?". Below the question are two radio buttons: "Lawyer" (unselected) and "Client" (selected). A "Let me in!" button is located below the radio buttons. In the top right corner of the page, there is a "Logout" link. At the bottom of the page, it says "Brought to you by eSamaritans.org".

Survv

Make sure this radio button is selected

Logout

User Type

What type of account do you want to create? Lawyer Client

Let me in!

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Client Experience

- To create an account, fill out all of the general and professional account information and then click the submit button.

Surv [Login](#)

We need the following information to create your account

General information

First Name: Anil
Last Name: Makhijani
Email Address: amakhijani@gmail.com
Password: ****
Confirm Password: ****
Street Address: 349 W 12th Street
City: New York
State: New York
Zip Code: 10014

Professional Information

Primary Language: English Spanish Other
Employer: The Open Planning Project
Street Address: 349 W 12th Street
City: New York
State: New York
Zip Code: 10014
Income: 30000
Social Security Number: 123-45-6789
USA Immigration Status: Citizen Green Card Visa Illegal

Click here when finished filling out the form.

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Client Experience

- You should now be at your homepage. Try filling out the “Meeting Request Form” to find yourself a lawyer who can help you with your problem.

Surv

[Logout](#)

Welcome to your Homepage, Anil

Find Me a Lawyer:

Meeting Request Form:

Problem area:

Available days: Weekends Weekdays

Available times: Mornings Afternoons Evenings Nights

Problem description:

Fill out all the details on this form and then click this button

Requested Meetings:

You have no requested meetings.

Client Experience

- You should see your meeting request under the “Requested Meetings” section. You can edit the request if you like.

[Find Me a Lawyer!](#)

Requested Meetings:

- Legal Area: Family
Problem Description: I am getting divorced from my husband. I am a victim of domestic violence and I cannot afford a lawyer.
Free Days: Weekends
Free Times: Afternoons Evenings
[Edit Request](#)

You can edit this meeting request by clicking here.

Tentative Meetings:
You have no tentatively scheduled meetings.

Scheduled Meetings:
You have no scheduled meetings.

Completed Meetings:
You have no completed meetings.

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Client Experience

- Once a lawyer shows interest in your meeting request, your request gets moved to the “Tentative Meetings” section. If you can meet the lawyer during this time, click “Choose This Time”.

[Find me a lawyer](#)

Requested Meetings:
You have no requested meetings.

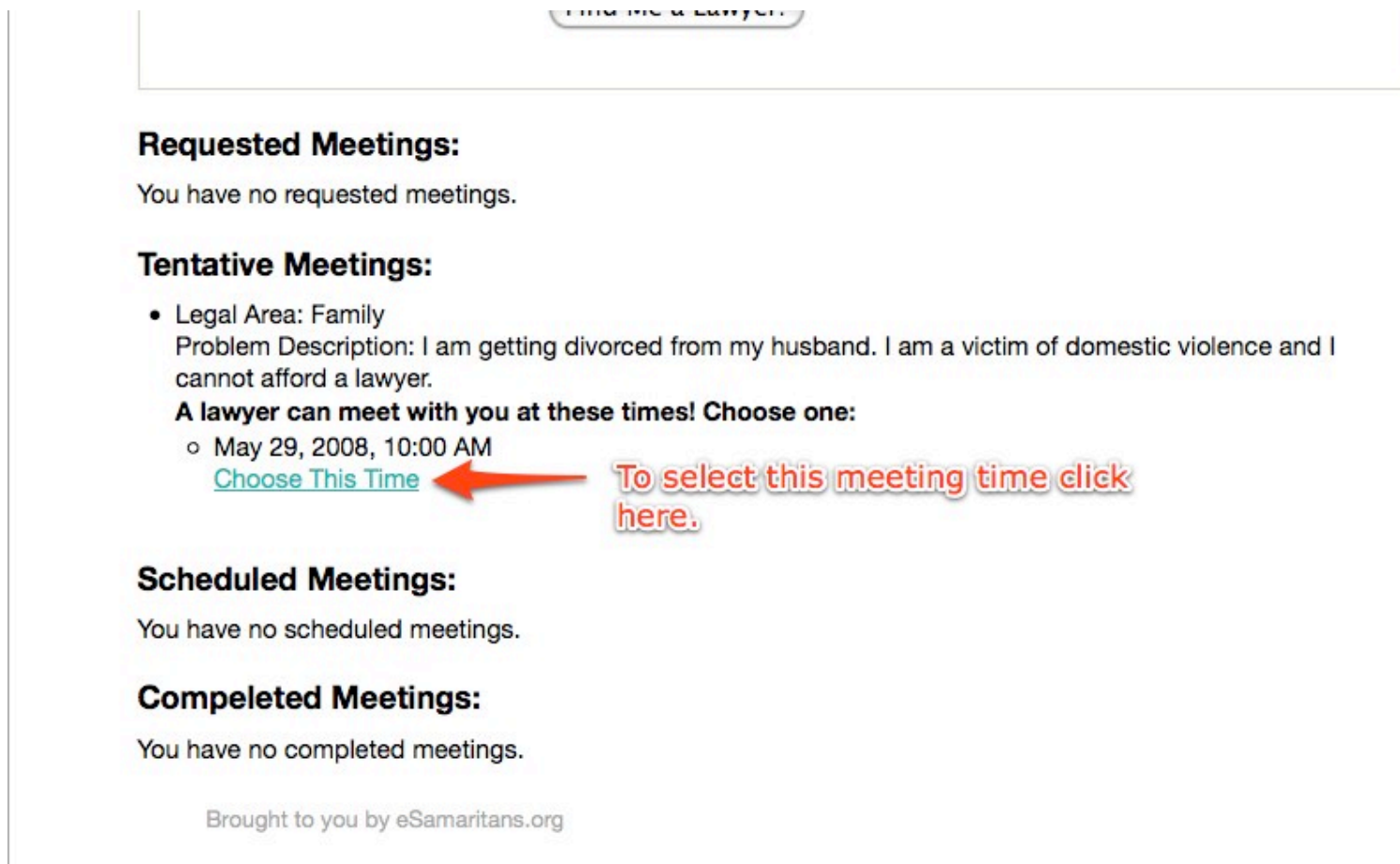
Tentative Meetings:

- Legal Area: Family
Problem Description: I am getting divorced from my husband. I am a victim of domestic violence and I cannot afford a lawyer.
A lawyer can meet with you at these times! Choose one:
 - May 29, 2008, 10:00 AM
[Choose This Time](#)

Scheduled Meetings:
You have no scheduled meetings.

Completed Meetings:
You have no completed meetings.

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Client Experience

- Once you have chosen the meeting time, the meeting will move to the “Scheduled Meetings” section.

Find me a lawyer

Requested Meetings:

You have no requested meetings.

Tentative Meetings:

You have no tentatively scheduled meetings.

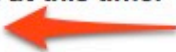
Scheduled Meetings:

- Legal Area: Family

Problem Description: I am getting divorced from my husband. I am a victim of domestic violence and I cannot afford a lawyer.

A Lawyer will meet with you at this time:

- May 29, 2008, 10:00 AM



This is the date and time of your scheduled meeting

Completed Meetings:

You have no completed meetings.

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